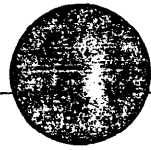


SEP 21 1993 314

1 CASE NUMBER 930818CCC1501		2 INVESTIGATOR ID 8 2 1 3		3 OFFICE CODE 8 0 0		EPIDEMIOLOGIC INVESTIGATION REPORT
4 ACCIDENT DATE 9 3 0 3 1 8		5 IDI INITIATED 9 3 0 8 2 6				
6 SYNOPSIS OF ACCIDENT OR COMPLAINT A toaster oven that was "off", standing on the kitchen counter in the complainant's house, with the cord plugged into a wall outlet, spontaneously caught fire. The home owner extinguished the fire. No injuries occurred.						
7 LOCATION House (Home-Kitchen) 1 0			8 CITY East Meadow		9 STATE New York	
10a FIRST PRODUCT Toaster Oven 0 2 1 6			11a TRADE/BRAND NAME/MODEL Model #TR40TY2 Black & Decker Mfg. Co. 70 East Joppa Rd., Towson, MD 21204			
10b SECOND PRODUCT - - - -			11b TRADE/BRAND NAME/MODEL			
12 AGE OF VICTIM 0 3 0		13 SEX 2	14 DISPOSITION No Injury 0		15 INJURY DIAGNOSIS No Injury 7 0	
16 BODY PART No Injury 9 9		17 RESPONDENTS Complainant 1		18 INVESTIGATION TYPE 2		19 TIME SPENT 8 . 0
20 ATTACHMENTS No Attachments 0		21 CASE SOURCE Consumer Complaint 0 7		22 REVIEWED BY 8 1 6 5 9 3 0 9 1 7		
23 PERMISSION TO DISCLOSE NAMES (NON-NEISS CASES ONLY) XXX CPSC may disclose my name _____ CPSC may not disclose my name						
24 Narrative				25 REGIONAL DIRECTOR REVIEW DATE		

MFR/PRVLR NOTIFIED 3/13/93
 No Comments made
 Comments attached
 Revisions requested
 Further notice



930818CCC1501

PRE-ACCIDENT

On the morning of 3/18/93, a toaster oven that was turned "off", was on the kitchen counter in the complainant's house with the cord plugged into a wall outlet. The complainant was outside her house, nearby. The toaster had been used daily for almost a year, without incident.

ACCIDENT

The complainant heard her dog that was in the house, barking. She went into the house. She saw the toaster oven on the kitchen counter on fire. She extinguished the fire. No injuries occurred.

POST ACCIDENT

The complainant informed the toaster manufacturer about the accident. She sent the toaster oven to the manufacturer. The manufacturer gave her a new toaster oven.

PRODUCT IDENTIFICATION

The Model No. TR40T42 Toaster Oven was manufactured by the Black & Decker Mfg. Co., 70 East Joppa Road, Towson, Maryland 21204.

Paradise
Hs. di
NS
8/54/93

ACCIDENT INVESTIGATION REQUEST FORM

6P III

Document Number X376139

Date of Incident July 1993 Category I.D. SECT04

Follow-Up Requested Hazard Analysis Section 15

Type Follow-Up Requested Telephone Call or On-Site

Headquarters Contact R Rauscherwald

Assignment Message Obtain product verify
accident scenario. It appears product
was sent to Black and Decker... if
not, please obtain. Determine age
of product, pattern of use, & details
of incident. Obtain photos. If
product unavailable, telephone
call is fine.

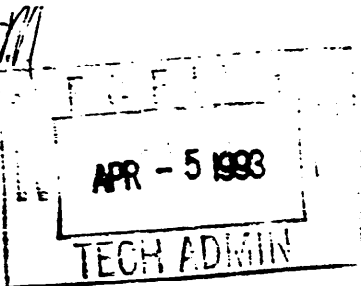
Person(s) to Contact Barry & Amy Schain
East Meadow, NY
516-579-5728

Guideline _____

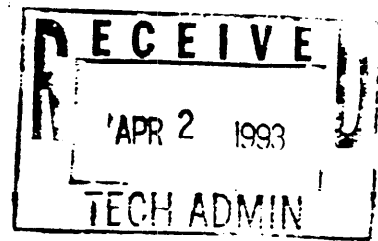
Requested By RR

Task Number 930818 CCC1501

Assigned to NYCD Date 930818 CCC1501



TC-26
 Barry & Amy Schein
 176 Fairview Avenue
 East Meadow, New York 11554
 (516) 579-5728



March 21, 1993

RDP/AB
 HAZARDOUS PRODUCT
 Toaster Oven/Broiler-Caught Fire, Black
 Schein, 3/31/93
 1682z

930818CCC/501

CT-CFSC

X3 76139

Black & Decker (U.S.) Inc.
 Consumer Assistance & Information
 6 Armstrong Road
 Shelton, CT 06484-4797

JUL - 2 1993

Dear Sir/Madam:

As the owner of numerous Black & Decker products, from power tools and garden equipment to kitchen appliances, I've grown accustomed to their high degree of reliability, dependability and above all, safety. The following incident involving your enclosed Toast-R-Oven/Broiler (model no. TR40TY2) could have had tragic consequences and has, quite frankly, greatly diminished my confidence in your entire product line.

Recently we were in our yard when we became alerted by the continuous barking of our dog inside our home. Upon entering our kitchen, your above mentioned product was ablaze, along with a portion of our kitchen counter and the window sill. Fortunately, the fire was quickly extinguished and no physical injuries were suffered. However, a portion of our kitchen counter and window sill have been damaged beyond repair.

Upon thorough inspection, it was apparent that the fire was not caused by any electrical defect within our home, but originated within your product. Due to this event, not only am I without a toaster oven, I question the safety of the other Black & Decker products I have been faithfully purchasing and using. I truly hope that this was an isolated manufacturing defect and not indicative of the workmanship of your entire product line. While the loss we suffered was relatively minor, it frightens me to think what the outcome may have been if we were not home at the time.

Awaiting your response I am;

Sincerely yours,

Barry Schein
 Barry S. Schein

MAR 26 1992

cc: Consumers Union
 101 Truman Avenue
 Yonkers, NY 10703